Navigate Jackrabbit Care

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Our goal is to give you the ability to navigate quickly through the system and get where you need to go with the least effort. Learn how to Navigate Jackrabbit Care so that spending time in your Care system is easier and more productive.

Menu Bar

The menu bar can be found anywhere within Jackrabbit Care. See how each feature is used:
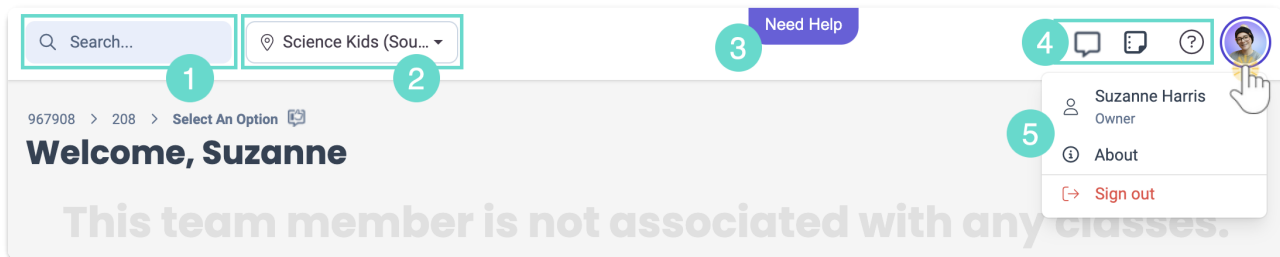
1. Start typing to search available sites for:

   · Children's names, contacts, or families.
   · Classes, schedules, spaces, or reports.
   · System sections like Settings, Finances, or Openings.

2. Use the drop-down menu to choose a different site when there are multiple sites at the business.

3. Click **Need Help** to submit a ticket to our Support team. Enter your Email, Name, and Question, then click **Email Us** to complete your submission. If a chat icon appears here instead, click it to start a chat with a live representative.

4. Click the **Message** icon to go to your family **Messages**.

   Click the **Notes** icon to go to **Notes** you've created or are mentioned in.
   Click the **Question Mark** icon to go to the **Resource Center**.

5. Click your user avatar, then one of the following for more features:

   · Click your **Name** to access profile details, including links to reset your password or PIN.
   · Click **About** to see the current software version.
   · Click **Sign out** to log out of your account.

Click this icon on the left menu to minimize it and free up more screen space. Click it again to view all navigation areas within Jackrabbit Care.