Get Started

Jackrabbit Care is here to get you up and running with the least amount of friction possible! If your system was set up by our Care Implementation Team (CIT) or you signed up yourself, we put some basics in place for you. Since you know your business best, we provide you with the tools you need to get started.

Find Your Way Around	Our goal is to give you the ability to navigate quickly through the system and get where you need to go with the least effort.
	• All users sign in and sign out using a single**Sign In** page.
	• Depending on the user role a staff member is assigned, they will see a Dashboard page tailored to their needs.
	➜ Learn how to **Sign In and View Dashboards**.
	➜ Learn more about**Owners & Admins Navigating in Jackrabbit**.

Business & Site Settings	Settings are managed at the Business and Site levels.
	Business Level - an Owner has permissions to manage the basic details of the business, including Name, Time Zone, Email, business ID info, adding a business logo, and creating Policies.
	➜ Learn more about**Managing Business Level Settings**.
	➜ Learn how to **Add Your Business Logo.**
	➜ Learn how to **Create & Manage Policies**.
	Site Level - an Admin has permissions to work with the settings for the site they are assigned to, including, Address, Phone, Email, **Schedules**, **Spaces**, and hours of operation.
	➜ Learn more about**Managing Site Level Settings**.

The Legal Stuff	Take a few minutes to review our legal information. We are committed to protecting and keeping your data safe. This information includes how we collect info, credit card information, the use of Cookies, etc., and the agreement between Jackrabbit Care and your business.
	➜ Learn more about**Jackrabbit's Privacy Policy and Terms of Use**.
	➜ Learn more about**PCI Compliance** and **Data Security**.

| **Jackrabbit Care Subscription Info** | We make it simple to manage your subscription. Billing is monthly and is managed in the **Billing Portal**. The billing rate depends on the number of active children in your account.

If you signed up for a 14-day trial, it's simple to **upgrade from a free trial to a subscription**.

➡ Learn more about **Jackrabbit Care Fees & Payment Policies**
➡ Learn more about the **Jackrabbit Care Referral Credit Program**
➡ Learn how to **Change Account Ownership**. |
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| **Import Your Data** | Jackrabbit Care offers a free basic data import service.

Contact our Import Team at **carehelp@jackrabbittech.com**. We will work with you to ensure a smooth migration of family information into your new account. |
| **For Self-Starters** | Maybe you are a self-starter and prefer to Do It Yourself (DIY). Jackrabbit has created resources to get you started.

➡ **For Self-Starters**
➡ **Jackrabbit Care Startup Guide** |

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Help is just a few clicks away! Go to **Jackrabbit Care Support - Resource Center** to select the help option that works best for you.