

# Jackrabbit Care Support - Resource Center

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Need help? We've got you covered; help is just a few clicks away! When you are signed into Care, you'll see a **Question Mark** (?) in the upper-right corner of every page in the application.

Click the **Question Mark** (?) to open our Resource Center and select a link to access the following:

**Go to Help Center** - Go directly to the Jackrabbit Care Help Center home page where you can search for everything you need to know about Jackrabbit Care. Available 24/7!

**Submit a Ticket** - Use the *Submit a Ticket* link to send in a help ticket and someone from our amazing Support Team will answer your request.

**Request a Call** - Select a time and date that works best for you and someone from the Support Team will contact you.

**Book Call with ePayments Specialist** - Book a call to learn more about Jackrabbit Pay to process online payments.

**Give Feedback** - We love to hear from our clients! Take a quick survey.

Note: Teachers will have limited access to the selections in the Resource Center.



