# Jackrabbit Care Support - Resource Center

Need help?  We've got you covered; help is just a few clicks away! When you are signed into Jackrabbit Care, you'll see a Question Mark ⑦ in the upper-right corner of every page in the application.

Click the **Question Mark** ⑦ to open our Resource Center and select a link to access the following:

**What's New** - Learn more about the latest enhancements to Jackrabbit Care, including our staff app and parent app!

**Go to Help Center** - Go directly to the Jackrabbit Care Help Center home page, where you can search for everything you need to know 24/7.

**Submit a Ticket** - Use the *Submit a Ticket* link to send in a help ticket, and someone from our amazing Support Team will answer your request.

**Request a Call** - Select a time and date that works best for you, and someone from the Support Team will contact you.

**Book Call with ePayments Specialist** - Book a call to learn more about how you can process online payments with Jackrabbit Pay.

Note:  Users with the Teacher and Timeclock roles will have limited access to the selections in the Resource Center.