PCI Compliance

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Defined by the Payment Card Industry Security Standards Council, PCI Compliance is an information security standard created for organizations that handle cardholder information for the major debit, credit, prepaid, eCheck, ATM, and POS Cards. This increases controls around cardholder data to reduce credit card fraud via its exposure.

Jackrabbit Pay[™] is enrolled in CertifyPCI's program to provide merchants with Payment Card Industry Data Security Standard (PCI DSS) compliance which is mandated by all major credit card associations. You can view our CertifyPCI Compliance Status Report by clicking the PCI DSS Compliant logo below.



PCI Compliance requires that Jackrabbit Pay never display an entire credit card number. Credit card numbers are not stored in Jackrabbit and are stored at your gateway. In Jackrabbit Care only the first digit and last 4 digits of the credit card are captured when a card is added to a family. The remaining digits display with an asterisk (*).

Jackrabbit Pay also provides an additional measure of security byvaulting credit card details. When a family's credit card number is entered and saved in your database for online payments, it is immediately transmitted securely (in an encrypted state). Jackrabbit Pay adds this new customer and credit card number to its vault. A Vault ID is sent back to your database, and it replaces the credit card number on the Family Billing Info page. When you process an ePayment for a family using a card saved on file, only the Vault ID is transmitted with the transaction, no credit card information is sent.