

Data Security for Jackrabbit Care

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You and your families require a secure environment to protect your information and Jackrabbit Care is committed to protecting the security, privacy, and confidentiality of your data.

Protection Against Risk

Jackrabbit has always made it a top priority to maintain data security. We use the [Flexential Compliant Cloud](#) service to host all data. This service helps to reduce cybersecurity risks and increases defense against cyberattack threats.

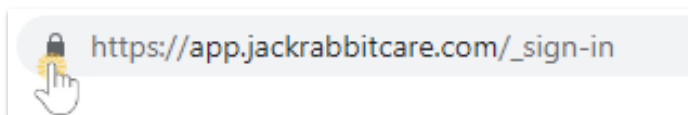
In addition, the platform is designed to meet the rigorous demands of both [HIPAA compliance](#) and [PCI DSS compliance](#) and keeps your data safe with physical security, powerful infrastructure, uninterrupted power, and HVAC redundancies.

All Your Data is Encrypted

Jackrabbit Care is committed to data security concerning information collected and maintained on our site(s). To help protect confidential information, we support the ability to encrypt all data.

Encryption is the process where software is used to scramble confidential information in transit to and from Jackrabbit Care.

Through Jackrabbit Care, you are asking your customers for sensitive information such as usernames, passwords, credit card numbers, etc. Our [SSL Certificate](#) (GoDaddy) uses advanced encryption to prevent potential hackers from accessing this data. To check our security certificate, click on the lock icon in the browser address bar to access the information.



Jackrabbit utilizes a [TLS 1.2](#) security protocol and meets the latest [PCI](#) compliance standards effective June 30, 2018. This protocol is an industry-standard designed to protect the privacy of information communicated over the Internet.

Actions to Take

Although there is zero risk to your Jackrabbit Care data, we encourage you to recognize that access to your account depends on a secure internet connection, and of course, there is always the risk of human error.

We recommend the following to help limit risk:

- Establish good password management for your staff and create strong passwords.
- Consider using a password manager or password vault.

- Never share login information.
 - Give [User-based Permissions](#) sparingly.
 - Reset passwords frequently.
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Help is just a few clicks away! Go to [Jackrabbit Care Support - Resource Center](#) to select the help option that works best for you.
