

Jackrabbit Care Subscription Fees & Payment Policies

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Subscription Overview

Your monthly subscription fee is based on your total number of **active locations** on the **26th** of the month, which determines your upcoming monthly fee. Refer to [Jackrabbit Care Pricing Plans](#) for simple, affordable pricing information.

Payment Schedule

- Your credit card or bank account is charged on the first business day of each month. You'll get a receipt by email every time.
- Your first month's fee may be prorated based on your sign-up date.
- Your fee can change month-to-month based on the total number of locations for your business.

Failure to Pay

We understand that occasionally, credit cards or other payment methods may be declined. If that happens, our policy is:

- If payment doesn't go through at the beginning of the month, we'll email you to update your details.
- If payment isn't received by the 7th, a \$25 late fee will be added.
- If your balance is not resolved by the 10th, your account may be paused until payment is made.
- To reactivate your account, Jackrabbit Care must receive an approved credit card/bank payment. We cannot accept a bank draft for an overdue payment.
- If your account remains suspended, your corporate data is subject to deletion.



Tip: Keeping the lines of communication open can prevent your account from being suspended. Contact us at CareHelp@jackrabbittech.com.

Subscription Terms of Service

The terms and conditions of your Jackrabbit Care subscription can be found here: [Jackrabbit Care Terms of Service](#).

Cancel Your Jackrabbit Care Subscription

Though we're sorry to see you go, you can **cancel your Jackrabbit Care subscription** at any time.

Contact Us

If you have questions about your Jackrabbit Care subscription, contact us directly at **CareHelp@jackrabbitech.com**. You may also reach us by phone at **704-895-4034**, option 4.

Frequently Asked Questions
