Work with Schedules

Last Modified on 03/06/2025 8:53 am EST

Schedules are designated blocks of time during the day that match the classes you offer. For example, if you offer before-school care, you must create a Schedule for those classes. If you offer after-school care, those classes require a different time Schedule. A Schedule is assigned to a class once the class is created in your system.

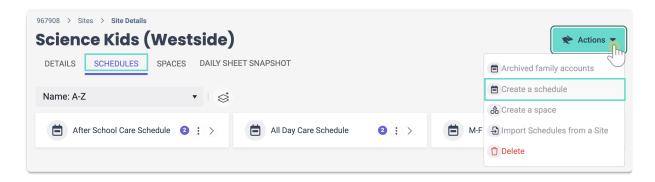
Owners automatically have permissions to set up Schedules. However, an Administrator is limited to creating Schedules for only the site(s) they were assigned when they were added as a Team Member.

Expand/Collapse All

Create a Schedule

Ensure the correct site is selected at the top of the page, then follow these steps to create a Schedule:

- Go to Settings (left menu) > Site Settings card > Manage All # Schedules to open the Schedules tab.
- 2. Click the Actions menu ▶ Actions ▼ > Create a schedule.



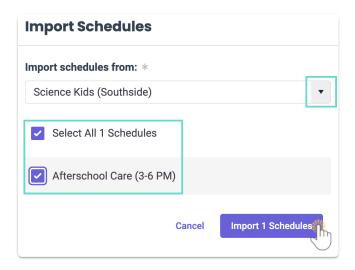
- 3. Add a Schedule Name and click Next.
- 4. Enter the Schedule Days/Times.
 - To split times throughout the day (For example, 9 AM-12PM and 3PM-6PM) click the green
 Add + button to the right of the time slot after clicking on the day.
 - To quickly duplicate a day's time across multiple days, click the first day and enter the times,
 then click the other days that use the same times.
- 5. Click **Save**. The schedule has been created and can be assigned to a class.

Import a Schedule From Another Site

If your organization has multiple sites, an Owner or Administrator can import Schedules from one site to another. This is helpful and will save time if you want to use the same Schedules at different sites. Ensure you have the site selected you want to import the Schedule to, then do the following:

1. Go to **Settings** (left menu) and click any of the links found on the **Site Settings** card.

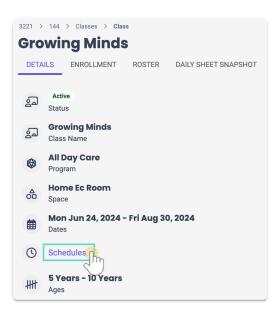
- 2. Click the Actions menu > Import Schedules from a Site to open the Import Schedules window.
- 3. Select the site you want to import Schedules from by using the drop-down menu.
- 4. Use the top checkbox to select all the Schedules on the list or select only an individual Schedule from the list.
- 5. Click Import # Schedules.



Add a Schedule to a Class

To enroll children in classes, at least one Schedule must be assigned to it. Assign a Schedule to a class by doing the following:

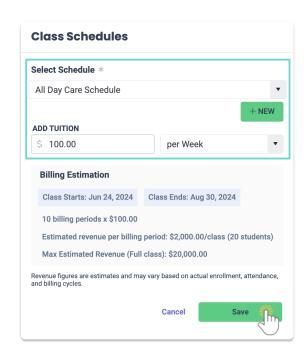
- 1. Go to Programs & Classes (left menu) > Programs & Schedules card > View All Classes.
- 2. Select the class that needs a Schedule, then click the **Schedules** link.



3. Use the drop-down menu to select an existing Schedule or click the + Add button to create a new

Schedule for the class.

4. Add **Tuition** and the frequency of billing for this class's Schedule, then click**Save**. Note: *Billing Estimation* calculates the estimated revenue based on the billing periods occurring during the scheduled period and the maximum group size.

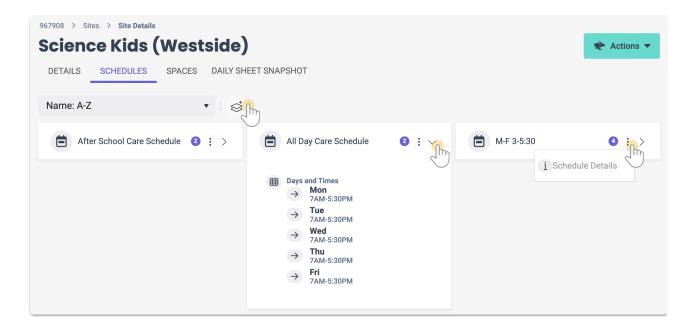


Classes can have multiple Schedules assigned to them. To add a second Schedule to a class, click the + Add link in the Schedules section.

View and Edit Schedule Details

To view a Schedule's details, go to Settings (left menu) > Site Settings card > Manage All # Schedules.

- Click the **Expand** icon 🕏 to expand all Schedules on the page.
- Use the arrow icon (>) on a single Schedule to expand it.
- The color circles indicate how many classes are using the Schedule.
- Click the **Options** icon () > **Schedule Details** to go to a Schedule's Details tab. While on the Details tab, you can do the following to edit a Schedule's details:
 - o Click on the **Schedule** name to rename the Schedule.
 - Click on the **Classes** tab to see the classes the Schedule is assigned to.
 - Click on Days & Times to modify the selections. The Schedule can't be modified if a class is assigned to it.
 - Use the Actions menu ► Actions ➤ Delete to delete a Schedule if no classes have been assigned to it.

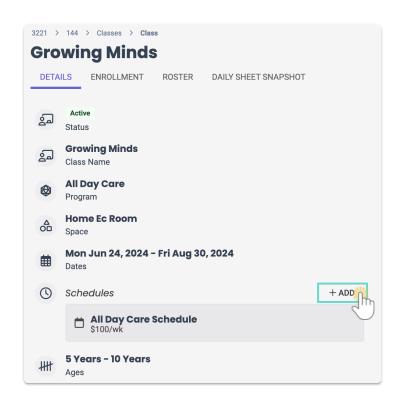


Modify Existing Schedule Times

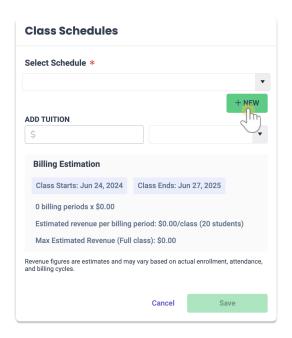
If you're an Owner or Administrator, you may need to change a Schedule while a class is still in session. Follow this process to smoothly transfer children from the old Schedule to the new one:

Step 1 - Create a New Schedule

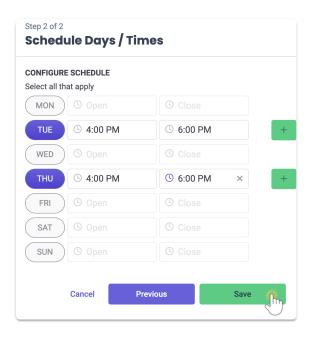
- 1. Go to Programs & Classes (left menu) > Programs & Schedules card > View All Classes.
- 2. Select the class with the already assigned Schedule. Click the+ Add button to add another Schedule.



3. Click the + New button in the Class Schedules window.



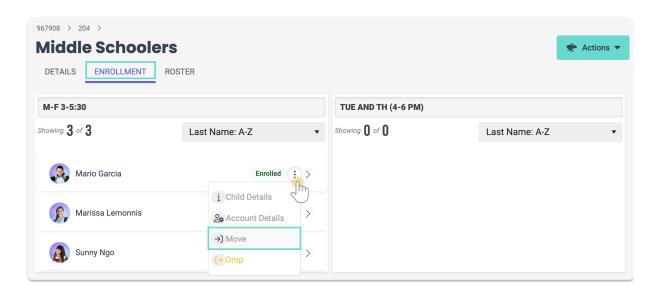
- 4. Add a Name and click Next.
- 5. Enter the **Schedule Days/Times**, then click **Save**.
 - To split times throughout the day (For example, 9 AM-12PM and 3PM-6PM) click the green
 Add + button to the right of the time slot after clicking on the day.
 - To quickly duplicate a day's time across multiple days, click the first day and enter the times, then click the other days that use the same times.



- 6. Add the **Tuition** in the *Class Schedules* window, and click **Save**. The new schedule will appear in the *Schedules* section of the class Details tab.
- Use caution when naming your Schedules. Try to pick a name that will clearly be associated with the new class schedule and not the old schedule that you will delete in the last step of this process.

Step 2 - Move Children to the New Schedule

- 1. Click the Enrollment tab on the top of the current page.
- 2. Click the **Options** icon (:) > **Move**.



- 3. Enter the information in the Move Child window.
 - Which Class are we moving to?- Select the same class.
 - Are they attending class today? Set the toggle to No if the child will not be attending the class today, otherwise leave the setting as Yes and the move will happen after the class has been completed for the day.
 - Which schedule are we moving to?- Select the new Schedule you just created.
 - Start Date Enter the date the child will start the new Schedule.
 - Drop Reason We recommend you useOther.
 - Click Move. You will see a Move Completed window confirming all the details.
- 4. Click **Ok**. Repeat this process until all the children in the class are moved to the new Schedule. You can now move to step 3 and delete the original Schedule.

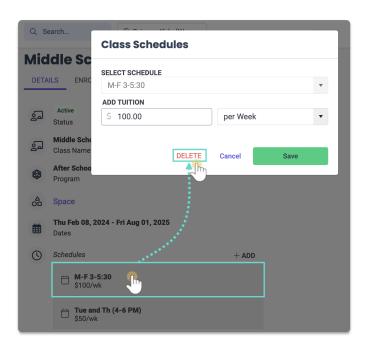
A child can also be moved to a class with the new Schedule from the *Openings Over Time* page. Go to **Enrollment** (left menu) > **Find and Create Openings** link and select the child from the class list. Click the **Options** icon (:) > **Move** to start the move process.

Step 3 - Delete the Original Schedule

It's best to delete the old Schedule if it is not in use by any classes. However, you can choose to keep it if you intend to use it at a later date for a different class or children. Follow these steps to delete a Schedule:

- 1. Go to the Details tab on the top of the current page.
- 2. Click the **Schedule** you want to delete in the *Schedules* section.

3. Click **Delete** in the *Class Schedules* window.

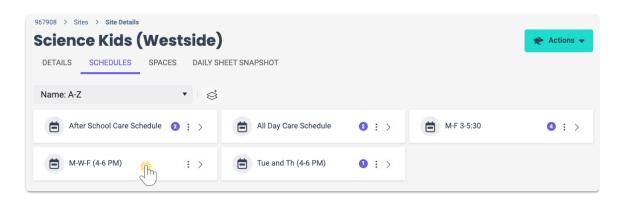


4. Confirm you want to delete the schedule and click**Delete**. The schedule will immediately be removed from the *Schedules* section.

Delete a Schedule

Ensure the correct site is selected at the top of the page, then follow these steps to delete a Schedule once no classes are assigned to that Schedule:

- 1. Go to Settings (left menu) > Site Settings card > Manage All # Schedules.
- 2. Click the **Schedule** card for the Schedule you want to delete.
 - If a Schedule doesn't have any classes assigned to it, you'll notice there's no purple circle on its card, indicating it can be deleted.



3. Go to the Actions menu ▶ Actions → > Delete.



4. Click **Delete** to confirm deleting the Schedule.

