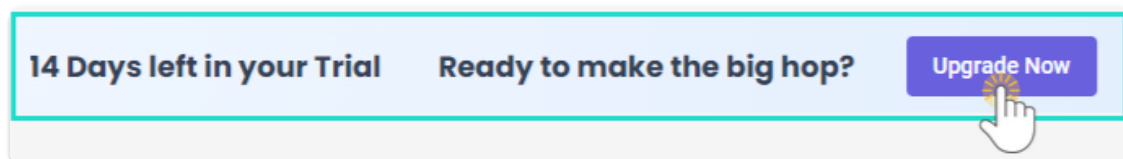


# Upgrade a Free Trial to a Jackrabbit Care Subscription

Last Modified on 05/07/2024 1:09 pm EDT

When you are ready to move your 14-day free trial to a paid Jackrabbit Care subscription, the Jackrabbit Billing Team will need you to confirm and submit your Business Information and agree to Jackrabbit's Terms and Conditions. To supply this information to the Billing Team, click the **Upgrade Now** button at the bottom of the Dashboard. This will open the Sign Up form, where you must enter the required information.



The *Trial Expires* counter on the Dashboard reminds you how many days you have left in your free trial period.

You may have entered a lot of data into your Free Trial, and you don't want to lose it. When you use the **Upgrade Now** option, the Billing Team will convert the Trial account to a subscription without you losing any of your information!

Be sure you complete all the required information on the form, accept the *Terms and Conditions*, and click the green **Sign Up** button at the bottom to submit the form.

## Jackrabbit Software — Sign Up

Your business is responsible for the following: Connectivity to the Internet (High-Speed DSL or Cable internet is recommended), and use of Google Chrome, Firefox, Safari or Edge for Windows or Mac.

### Complete the following form

#### Step 1 — Business Information

\* Business Name

Do you have an existing (trial/past) account?

☒ Yes ☐ No

Enter any UserID below.

(Have an account, but don't know a UserID? Please put "Forgot ID" in the UserID box above.)

\* Phone

Is the business part of a corporate franchise who has an agreement with Jackrabbit?

☐ Yes ☒ No

\* Owner #1 Name

\* Owner #1 Email

If there are additional Owners, list names/contact info in Comments box below

Comments

Note: Do not create a new Free Trial on our website (<https://www.jackrabbitcare.com>), as this will create a new account without any data you entered in your trial.



If your Free Trial has expired and you wish to move to a Jackrabbit Care subscription, email our Care Support Team at [caresales@jackrabbittech.com](mailto:caresales@jackrabbittech.com), and one of our Care reps will get your Free Trial extended so you will be able to access your account and use the **Upgrade Now** option.