

# Manage Your Account in the Billing Portal

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Use your Jackrabbit Care email and password to access the Jackrabbit Care [Billing Portal](#). In the portal, you will be able to do the following:

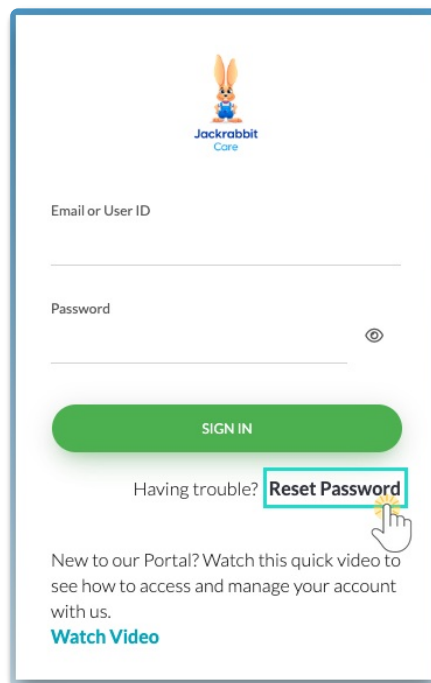
- ✦ Update the billing contact and payment information.
- ✦ View and print your transaction history (fees charged and payments made).
- ✦ Make a payment for overdue fees.
- ✦ Review Jackrabbit Care billing policies, [Jackrabbit Care Referral Credit Program](#), and more!

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## First Time Login

When starting a full subscription to Jackrabbit Care, you will receive a welcome email with a link to the Jackrabbit Care [Billing Portal](#) after completing the *Jackrabbit Software - Sign Up* form. We recommend bookmarking this link for easy access in the future!

The first time you access the Billing Portal, you'll need to set up your password by clicking **Reset Password**. This will send an email to the Billing Contact email address our Billing Department has on file. The email will contain a time-sensitive link for you to reset your password.



Jackrabbit Care

Email or User ID

Password

SIGN IN

Having trouble? [Reset Password](#)

New to our Portal? Watch this quick video to see how to access and manage your account with us.  
[Watch Video](#)